



Fall Conference 2020 FAQ

What is the Fall Conference Format?

Attendees will participate via the Zoom virtual meeting platform.

Where can I get technical help?

The fastest way is to text CISCA at 630-584-1919. This line will be monitored and responded to throughout the conference. If texting is not possible you can email cisca@cisca.org or call us at 630-584-1919.

How do I know if I am registered?

All registrants received a confirmation email. Check your inbox for an email with subject line "Meeting Registration: 2020 CISCA Virtual Fall Conference – (your name)"

Where is my link to the Zoom conference?

You received a confirmation email with subject line "2020 CISCA Fall Conference" which contained a link. Look for the text "Click Here to Join"

I lost the Zoom conference link!

Please email us at cisca@cisca.org and we will send it again.

Can anyone in my office attend the Fall Conference?

Anyone can register and attend the Fall Conference. However, each attendee must register separately and get a unique Zoom link. If you wish to attend as a group, only the person who has logged in on Zoom will qualify for the raffle.

Do I need a separate link or password for every event?

No, your unique Zoom link admits you to all conference events.

I am having trouble signing onto Zoom.

If you are having issues downloading or accessing Zoom, go to their support site which is support.zoom.us. If your log in information is not working, the quickest way to contact CISCA is via text message to 630-584-1919.

Where is the schedule?

Go to <http://cisca.org/fallconf2020> and scroll down to click on the Schedule button.

Who can attend the Emerging Leaders session?

The sessions can be attended by anyone with a Fall Conference link. If you are an Emerging Leader or considering joining, feel free to attend the sessions.

Where can I find more information about Emerging Leaders?

<http://cisca.org/emergingleaders>

What are the networking events?

Brief networking and discussion breakout groups will take place in the last portion of every educational session. The last event of every day will be either a roundtable discussion or a networking event. Join on Friday afternoon for a fun networking event featuring a Halloween costume contest.

What is the product showcase like this year?

Participating manufacturers will be presenting 10-minute product demonstrations during the Showcase hours each day. Viewers will be able to chat and ask questions during the presentation, request samples, and submit questions for later responses.

Who are the showcase vendors?

Check Cisca.org/fallconf2020 and scroll down to click on the Showcase button for more information.

When is the next CISCA event?

Several virtual events are coming up this fall and winter. Please read your weekly e-newsletters for more information.

Is the conference recorded and viewable later?

No, this conference will take place live and no recordings will be created.

If I cannot attend all days, is there a day pass available?	No, the price is for all events. Please attend as many as you can.
Is my computer compatible with Zoom?	You can check by going to Zoom.us, scrolling to the very bottom of the page and clicking on "Test Zoom" under Support.
How are you ensuring a safe virtual environment?	Each registrant has a unique link that cannot be shared, eliminating the possibility of hacking. The hosts will monitor the rooms and can exit anyone who is disruptive or does not belong.
How are questions handled?	Throughout the event, questions can be asked via online chat or video/audio conferencing depending on the session format.
Do I need to be present to win raffles or the costume contest?	Yes, you must be present to claim a prize, should your name be selected.
How do I enter the raffle?	By registering for the Fall Conference you are entered in the raffle.
Where are the Halloween costume contest rules?	https://www.cisca.org/files/Fall%20Conference%202020/CISCA_Halloween_Costume_Contest_details.pdf